



See Reverse Side for
More Information

ENTRE/MATIC

**Commercial Rolling Sheet Door Warranty
General Information**

Amarr warrants to the original purchaser that Amarr will repair or replace the doors or specific components for the period specified on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

The Amarr Limited Warranty extends to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranty period begins at the time of purchase. Warranty does not apply to any damage or deterioration caused by: abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the door, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the Amarr's installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Amarr.

In the event the Models 5502, 5536, 5601, or 5652 doors are or become defective, a claim must be submitted in writing to the address listed below. Such notice must be made within fifteen (15) days of the alleged defect and such notice shall indicate the nature of the aforementioned defect. Upon notification, Amarr shall be permitted to inspect the product within a reasonable period of time, as deemed reasonable by Amarr.

If within the applicable warranty period, the product or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective product or hardware. Proof of purchase is required. Any charges for freight, removal, or installation shall be the responsibility of the original purchaser. REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Whereupon, at its discretion, Amarr may instruct the purchaser to return the specified door components or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: Some states restrict such limitations; so this limitation may not apply to you).

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

**Amarr Service Center
3800 Greenway Circle
Lawrence, KS 66046
ask@amarr.com**

Name of Installation Company _____

Address _____ City _____ State _____ Zip _____

Date of Purchase _____

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More Information



Limited Warranty

Commercial Paint Warranty

Rolling Sheet

25-YEAR Limited Warranty Models 5502, 5536, 5601, and 5652

If your commercial rolling sheet door Model(s) 5502, 5536, 5601, or 5652 will not peel, crack, blister, flake, split or delaminate for a period of twenty-five (25) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Crazeing or slight cracking that may occur on tightly roll-formed edges, brake bends, or embossing at the time of forming pre-painted sheet is accepted as standard and will not constitute a basis for a complaint under this limited warranty.

Hardware and Workmanship Warranty

1-YEAR Limited Warranty Models 5502, 5536, 5601, and 5652

If any curtain, part or hardware (excluding glass or frame), is defective in material or workmanship, we will repair or replace it for one (1) year from the date of purchase.