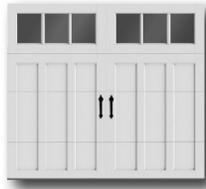
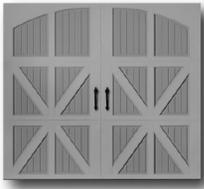


OWNER'S MANUAL

Important operating, safety, and maintenance information inside



Installation Instructions

Go to www.amarr.com/installation_instructions_public



Register Your Warranty Today!

Go to www.amarr.com/warranty to register your free manufacturer's warranty.

Benefits to registering:

SECURITY

Registration confirms your proof of purchase.

SAFETY

In the event of a product or safety announcement, we'll be able to notify you immediately.

SERVICE

Warranty claim service is more efficient.

For faster registration, have this information available

PURCHASED FROM: _____

DATE PURCHASED: _____

MODEL NAME/NUMBER: _____

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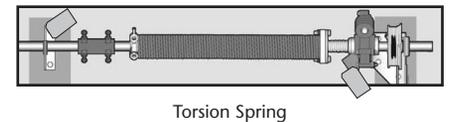
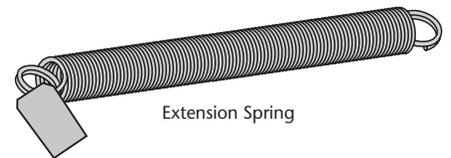
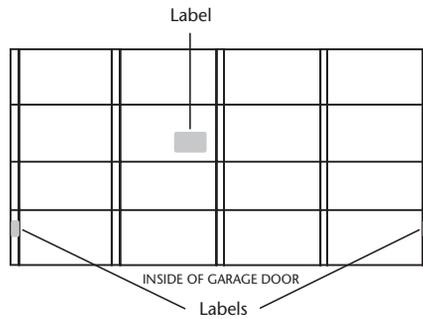
Read all safety and maintenance tips in this Owner's Manual. Garage doors are the largest moving objects in your home. Proper installation, operation, maintenance,

and testing of the garage door and electric garage door opener are necessary to provide safe, trouble-free operation. An improperly adjusted garage door or electric door opener

can exert deadly force when the door closes. For more product information, warranty, and technical information, call 1.877.512.6277 or visit www.amarr.com.

Warnings

Read all safety and warning labels attached to the garage door and springs.



 **DANGER**

High spring tension can cause serious injury or death. Do not attempt to remove, repair, or adjust any springs, any red colored fasteners, cable or the hardware to which the red colored fasteners are attached. Removal, adjustment, or repair must be made by a trained garage door technician.

 **WARNING**

Keep fingers away from garage door section joints and moving parts to reduce chance of finger or hand injury. Do not attempt to manually operate the garage door without the use of attached gripping points and/or pull cord.

NOTICE

Attempting to manually open a garage door equipped with an electric opener may result in damage to the garage door. Most electric openers prevent the garage door from being opened manually. In the event of emergency, power outage, or during monthly safety inspections, garage doors with attached electric openers must be released using the emergency release handle. To release opener and open door manually, see Operation instructions on page 2.

 **DANGER**

Additional parts can overload the springs causing serious injury or death. Do not add additional parts to the door. Every garage door has been specifically designed to bear the weight of the door as supplied from the manufacturer. Failure to comply with these instructions voids the warranty.

 **WARNING**

Garage doors equipped with electric openers should not have pull cords attached directly to the garage door. Garage door may be damaged and people may be injured if pull cord is not removed.

NOTICE

Damage to the garage door due to an improperly installed electric opener, improperly adjusted electric opener or improper bracing of top section is not covered by the garage door warranty.

⚠️ WARNING

- ⚠️ **Garage door safety is your responsibility.** Garage doors, garage door openers, and electric transmitters are not toys. Careless operation or allowing children to use garage door controls can lead to serious injury or death. Discuss garage door safety with your children, explain the dangers and outline emergency procedures in the event of an accident.
- ⚠️ **Contact with a moving door could cause serious injury.** Teach children to keep their hands and fingers clear of the garage door, section joints, hinges, track, springs, and other door parts during operation.
- ⚠️ **Do not stand or walk under a moving door.** Do not let children or adults play “beat the door” as the door closes. This action is dangerous and can result in serious injury or death.
- ⚠️ **Do not let children play with or use electric transmitters.** Always place and store them out of reach of children.
- ⚠️ **Pushbutton wall controls should be out of the reach of children.** Mount at least ten feet away from the door and at least five feet from the floor and where the user can clearly see the moving garage door.
- ⚠️ **Keep garage door in sight at all times until it has completely stopped moving,** especially when using a pushbutton wall control or electric transmitter to operate the door.
- ⚠️ **Keep the door area clear at all times.** Teach children never to play under or near an open garage door.

⚠️ WARNING

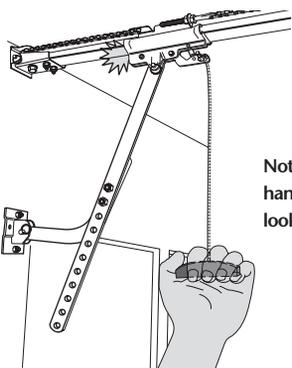
Installation

Garage door installation is an advanced project and can be extremely dangerous. Installation by a trained garage door technician is highly recommended. To locate a trained garage door technician visit www.amarr.com or call 1.877.512.6277. Downloadable instructions are available at www.amarr.com/installation_instructions_public.



NOTICE

Failure to install a garage door according to manufacturer’s instructions will void the garage door warranty.

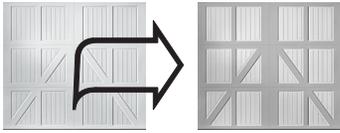


Note: All release handles do NOT look alike.

Operation

- **To manually open door**
Check to make sure the garage door is in the unlocked position. Do not open door by inserting fingers between sections. Lift the door by hand using the attached step plate/lift handles only. You should be able to lift the garage door smoothly and with little resistance. If door does not open smoothly and with little resistance, contact a local trained garage door technician.
- **To manually close door**
Make sure the area required for door movement is clear. Position yourself inside the garage. Do not close door by inserting fingers between sections. Pull the door downward using attached step plate/lift handles only. If unable to reach handles, use pull cord affixed to side of door. The garage door should move smoothly and with little resistance. A well-balanced door will remain open around three to four feet above the floor. Continue closing with step plate/lift handles until closed. If door does not move smoothly and with little resistance, contact a local trained garage door technician.
- **To open and close using an electric door opener**
Most electric openers prevent the garage door from being opened manually. When using an electric opener with any garage door, all manual locking mechanisms and door specific pull cords should be removed. Refer to the opener manufacturer’s instructions supplied with the electric opener for more detailed operating information. All Amarr manufactured garage doors require proper reinforcement of the door’s top section before installing an electric opener.
- **In case of emergency**
During a power outage, or during monthly inspections, garage doors with attached electric openers must be released to be opened manually. To disengage opener, fully close the garage door and pull down vertically on the red emergency release handle to release the trolley arm (pictured below). The door may now be opened manually. To re-attach opener, please follow the opener manufacturer’s instructions.

Finishing



Steel doors

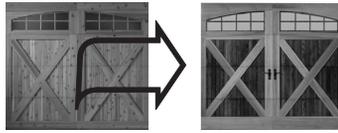
Steel doors are pre-painted with a factory-applied finish that is suitable to be repainted with a wide variety of 100% acrylic exterior grade latex paints. When painting your door, follow the paint manufacturer's instructions. No warranty of paint compatibility is made or implied by Amarr Company. Non-factory painting of garage door voids the paint finish warranty.

Preparation

Lightly buff or sand any surface imperfections. Next, visually inspect door for areas of exposed metal. Treat any exposed metal areas with a primer specifically designed to protect galvanized steel from rusting. Allow the primer to dry according to manufacturer's instructions. Once dry, thoroughly clean your door (refer to page 4). Door must be painted within twenty-four (24) hours after cleaning.

Painting

Use a high-quality 100% acrylic exterior grade latex paint. **Do not use oil based paint.** Paint should be thoroughly mixed before using. If repainting your door, follow the paint manufacturer's instructions for applying paint in relation to temperature, sunlight, number of coats, etc. To avoid paint bleeding when using two colors, use a painting tape, such as 3M Blue Edge.SM Non-factory painting of garage door voids the paint finish warranty.



Wood doors

Wood doors are specialty wood products and have natural wood variations. Wood doors require special finishing prior to installation. To finish, preserve and protect your beautiful wood door, all six (6) sides of each garage door section must be finished within two (2) days of receipt of door and prior to installation to validate the warranty.

Preparation

Lightly buff or sand any natural surface imperfections.

Painting or Staining

Prior to installation, all six (6) sides of each garage door section must be painted (or sealed) with one (1) coat of exterior grade primer (or stain) and two (2) coats of high quality exterior grade paint (or sealer, if stained), in accordance with the finish manufacturer's instructions. Dark shades are not recommended for stain grade wood doors on southern or western exposures. Dark shades may require additional maintenance.

Care

To maintain the appearance and the safety of your garage door, regularly clean and inspect the door and the area in which the door operates.

■ Steel and Aluminum doors

Wash the door exterior at least one time per year and more frequently in salt air climates or where doors are exposed to salt spray, including salt used to melt ice on driveways. Salt is corrosive and if not quickly washed off steel will cause rust and deterioration. Dilute one cup of common household detergent, like Tide® in five gallons of warm water and wash door with a dense sponge or cloth. Rinse door thoroughly clean. **Never blend cleansers or detergents with bleach.** Do not pressure wash a garage door.

■ Wood doors

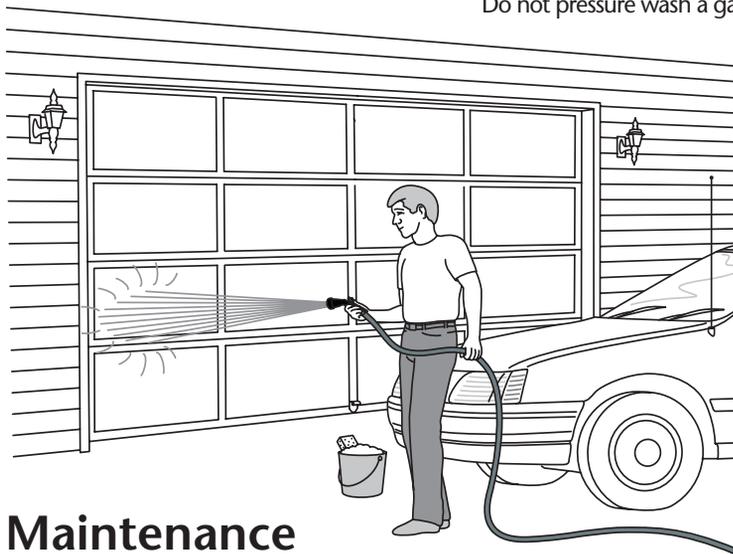
Wood doors require periodical inspection of door finish. Visually inspect the door once a year to determine if the finish is weathered, deteriorating or thin. Stripping and refinishing of door may be required.

■ Windows and Window Inserts

Use a soft cloth and common household glass cleaner.

■ Decorative Hardware

No cleaning is required to maintain appearance. Slight variations in individual finishes are intended. Some changes in color will occur over time, enhancing the natural look and beauty of each piece.



Maintenance

Monthly safety checks of your garage door and opener, and an annual visit from a trained garage door technician, will maintain the safety and smooth operation of your garage door.

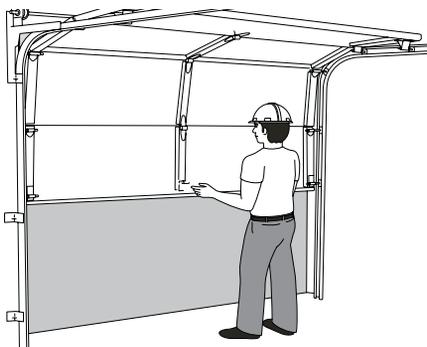
■ Door balance

To test door balance, first disconnect electric opener while door is closed (if applicable; refer to page 2). Raise door to waist level and slowly release. Door should hold in this position. If door drops or raises without assistance, call a trained door systems technician to correct the door balance.

■ Opener reversal

Garage door openers manufactured after January 1, 1993 are required by Federal law to have advanced safety features that comply with UL 325 standards. If a reversing feature is not present, your electric opener should be replaced.

To test reversal, door must be properly balanced. Open garage door fully, place a 1-1/2" thick piece of wood on the floor under the center of the door. Stand inside garage, safely away from path of the door, push the transmitter or wall button to close door. The door must reverse when it strikes the wood. If the door does not reverse, contact a trained garage door technician to adjust, repair, or replace the opener or door.



■ Door lubrication

Lubricate hinges, springs, rollers, and bearings, with Amarr Super Lube or similar non-silicon-based lubricant (eg. 10W-30 motor oil) at least twice per year to maintain smooth operation of door. Do not lubricate nylon rollers or tracks.

■ Opener safety device

To test photo eyes, stand inside garage, safely away from path of door; push wall button to close door. As door closes wave an object in path of photoelectric eye beam. The door should reverse and return to the fully open position. Photo eyes should be installed no more than 6" above the floor.

■ Visual inspections

Visually scan tracks, cables, springs, steel brackets, rollers, and hinges for fraying, rupture, and other signs of wear. A trained garage door technician must replace these items to ensure garage door safety.

Limited Warranty for Amarr Residential Steel Doors General Information

Amarr residential garage doors are manufactured by Amarr Company with the highest quality material and standards of workmanship in the industry. The Amarr Limited Warranty applies to Amarr complete doors (sections and functional hardware) under normal and intended usage and installed and maintained at the home of original installation in accordance with manufacturer's instructions in residential single-family, residential condominium or similar residential multi-family housing. The Amarr Limited Warranty is non-transferable or assignable in whole or part and is only valid to the original purchaser.



The paint finish of Amarr steel sections are guaranteed against section rust through due to paint finish cracking, splitting or peeling for the applicable warranty period provided below. Surface rust, chips or scratches in the paint which result in cosmetic or surface corrosion are not covered. Non-factory applied paint on an Amarr door voids the Paint Finish warranty.



The steel and aluminum sections, parts, functional hardware and springs of an Amarr complete door in standard lift and low headroom applications are guaranteed against defects in materials and workmanship for the applicable warranty period provided below. Hi-lift or vertical lift applications are not covered.



The window frames, DecraGlass™, DecraTrim inserts and glass are guaranteed against defects in materials and workmanship for the applicable warranty period provided below. Non-factory applied paint on window frames or insert voids the warranty. Insulated glass installed in high-moisture environments (swimming pool enclosure, sauna, Jacuzzi, hot tub, sky light, refrigeration unit or greenhouse) voids the insulated glass warranty.

The applicable Warranty periods from the date of purchase are as follows:

Model	Paint Finish	Sections/Hardware/ Spring	Windows**
CL3000, DC3200, HR3000, OL3200	Lifetime – Single Family 10 Years – Multi-Family*	Lifetime	10 Years – DecraGlass,™ DecraTrim Insets. frames; 5 Years – Laminated; 1 Year – Insulated
CC4000, CL2000, DC3138, HR2000, OL3138		5 Years	
CL1000, HI3000, HI3138, HR1000, LI3000, LI3138		3 Years	
HI2000, LI2000	25 Years – Single Family 7 Years – Multi-Family*	2 Years	
HI1000, LI1000	15 Years – Single Family 5 Years – Multi-Family*	1 Year	

*Residential condominium or similar residential multi-family housing

**Single pane glass is not covered in this warranty.

Claims under this warranty must be made in writing promptly after discovery of the defect. Amarr Company warrants that upon inspection, Amarr Company will, at Amarr Company's option, repair, repaint, replace, or refund at original purchase price items of an Amarr Residential Garage Door that are defective in material or workmanship. Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser.

This Limited Warranty does not apply to any damage or deterioration caused by: normal wear and tear, failure to provide reasonable and necessary maintenance as defined by manufacturer's care and maintenance instructions, product abuse or misuse, product repair, alteration and/or additions, improper installation or handling of garage door or electric garage door opener, use of a pressure washer to clean the areas surrounding the garage door or the door itself, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Amarr Company. This warranty does not cover any materials or workmanship provided by anyone other than Amarr Company.

THE LIMITED WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESSED OR IMPLIED. THIS LIMITED WARRANTY EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ANY AND ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

To make a claim under this Limited Warranty, contact us via email to ask.amarr@amarr.com. Send a complete description and photographs of the issue and proof of purchase. Response may take up to two weeks from receipt of warranty claim.

Door specifications and technical data subject to change without notice.

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